**Professional experience**

Project manager/Physical therapist

Healing Hands, Ann Arbor, MI | 2018 – Present

* Collected and recorded data regarding clinic efficiency and patient outcomes.
* Communicated with staff and business owners to evaluate if projects were meeting goals.
* Created quarterly clinic newsletter with updates on clinic projects and clinic news.
* Managed clinical improvement projects including in-services and creating procedures.
* Provided exceptional customer service to both patients and doctors to manage client’s needs and expectations.

Lecturer

Washtenaw Community College, Ann Arbor, MI | 2018-Present

* Educated physical therapy assistant students on technique and theory behind manual therapy.
* Taught therapeutic exercise, neuromuscular re-education, and therapeutic activity exercises for different diagnoses.
* Evaluated students based on clinical skills.
* Recommend clinical placements for students based on skill.
* Evaluated clinical placement sites based on student feedback.

Clinic Director/Physical Therapist

ATI Physical Therapy, Ypsilanti, MI | 2015-2018

* Analyzed weekly and monthly clinic data and write reports for supervisor on a monthly basis.
* Managed clinic with staff of nine and budget of $500,000 per year.
* Lead weekly meetings with clinical staff .
* Collaborated with the business development department to plan and execute educational and marketing events as well as create promotional material.
* Designed onboarding and orientation material and program.
* Evaluated patient’s functional performance and created rehab programs.

Research Assistant

University of Pittsburgh, Pittsburgh, PA | 2013-2015

* Collected data via motion analysis on joint position and internal moments.
* Analyzed data to create visual representations.
* Prepared abstract for publication.

**Professional Goals**

* Completely transition out of patient care
* Become LEAN certified

**Education**

Doctor of Physical Therapy

University of Pittsburgh | Pittsburgh, PA

2012-2015

Bachelor of Science in Kinesiology

University of Michigan | Ann Arbor, MI

2007-2011

**Professional**

APTA Member

NAIOMPT Lumbar Spine

NAIOMPT Cervical Spine

Running Analysis

**Skills**

Microsoft Office

Adaptability

Written Communication

**References**

Pat Hill

Director of PTA Program at WCC

pshill@wccnet.edu

Ashley Bernstein

Clinical Manager at Healing Hands

Ashley@physicaltherapyannarbor.com

Ann Herbert

Co-worker and Co-teacher

amherbert@wccnet.edu

Heather Seitz

Project Manager

🕾 734.474.2427

🖂 hlpseitz@gmail.com

2512 Sequoia Parkway

Ann Arbor, MI 48103